



## TERMS AND CONDITIONS FOR THE USE OF ADMISSION TICKETS TO INDIVIDUAL MATCHES - JUVENTUS TRAINING CENTER VINOVO

1. Admission tickets are issued by Juventus Football Club S.p.A., event organiser, with head offices in Turin at Via Druento 175 – 10151 Turin, VAT no. 00470470014.
2. The use of admission tickets implies the acknowledgement and acceptance of these terms and conditions (hereinafter "Terms and Conditions") and of the Code of Regulations for the Sale of Admission Tickets to football events applied by Juventus FC S.p.A. (hereinafter the "Code of Conduct"), in the versions in force from time to time, as well as any other provision, rule, code or regulation adopted by Juventus in compliance with any legislation that may have come into force, applicable to those who access the Juventus Training Centre Vinovo that will be published on the website [www.juventus.com](http://www.juventus.com).
3. The admission ticket shows its holder's name; the "Ticket Holder" is the person who, duly identified, is issued the ticket in their name. The admission ticket entitles the holder to access the sports facility to watch the home match organised and played by Juventus Football Club S.p.A. (hereinafter "Juventus" or "Club") in the match to which the ticket refers, in accordance with the match calendar, dates, times and venues established by the competition organiser, subject to related changes.
4. The Ticket Holder may not use the ticket for trading and/or speculative purposes or put on sale or resell their seat, even as part of a complementary service/product offering, including even just some of the services, to be sold, resold or transferred to third parties. Furthermore, any ticket touting, sale or purchase of the ticket through unofficial channels or online secondary ticketing platforms (for example: Ticket4football, Ticketbis, Viagogo, etc.) is expressly prohibited. Juventus reserves the right to take action, in order to protect its interests, against the Ticket Holder and/or user and/or anyone providing a ticket in breach of this article and will have the right, at its sole discretion, to prohibit access to the sports facility, to automatically and immediately seize such a ticket from any person found to be in possession of one, without the right to reimbursement or compensation, and without prejudice to additional claims against that person.
5. Name changes are not permitted on admission tickets purchased and/or booked online through the Official Ticket Shop. Any unauthorised sale of admission tickets constitutes illegal use. Admission tickets transferred illegally are invalid or in any event unusable if their use is attempted by a person other than the Ticket Holder.
6. Tickets and/or bookings may only be purchased via authorised sales channels (physical or online), and in accordance with the procedures established by the Club. Juventus is not liable for any loss or damage suffered by persons purchasing admission tickets via channels other than the authorised channels.
7. Entry to the facility without a valid ticket and/or with a ticket bearing a name not corresponding to your identity is prohibited. It is also prohibited to enter into different sectors from the sector indicated on the ticket. To access the sports facility, the Ticket Holder must show a readable paper copy of the ticket and his/her valid ID document. The service staff in charge of controlling access to the sports facility will check, in compliance with requirements, that the name on the admission ticket matches the name of the person presenting said ticket, as identified through his/her identity document, and entry may be denied to persons who do not have the aforementioned documents or in the event of any discrepancies. In addition, access to the sports facility, where provided for by law or on express instructions issued by the public safety authorities, may involve mandatory personal and safety searches on the person concerned and on his/her bags and other belongings he/she is carrying along, with the sole aim of preventing anyone to carry illegal objects or illegal substances inside the sports facility, which are prohibited or which encourage or provoke acts of violence. The Ticket Holder expressly agrees to be subject to such checks.
8. The admission ticket might not be issued or can be withdrawn or made unusable:
  - (i) if the IT system referred to in the Italian Decree of the Minister of the Interior dated 15 August 2009 confirms "prohibited access" status, i.e. to:
    - individuals subject to a DASPO ban (Divieto di Accedere alle manifestazioni SPORtive, a measure preventing access to sporting events), or one of the prevention measures envisaged in Italian law no. 1423 of 27/12/56, or
    - individuals who have been convicted, even in first instance proceedings, for football stadium-related offences.
  - (ii) in other cases envisaged in applicable laws or measures.



The Ticket Holder and/or user declares and guarantees that they are not subject to any of the prohibited access situations referred to in points (i) and (ii) above.

Prohibited access status is verified by sending personal data to police headquarters, by the methods indicated in the Italian Decree of the Ministry of the Interior dated 15 August 2009, including security measures for personal data protection.

Furthermore, the admission ticket is cancelled or otherwise made unusable if its user is a person not authorised to access sports facilities pursuant to Law no. 41/2007, or if it is used by a person other than the holder. The Ticket Holder is also informed and acknowledges that use of the Admission Ticket is conditional upon the approval of the Club, as regulated in the Code of Conduct.

The aforementioned restrictions will apply automatically, without entitlement to refund or compensation for unused admission tickets.

**9.** For matches deemed to be "at risk", the public safety authorities may order bans and/or restrictions on the sale and issue of admission tickets.

**10.** Use of the admission ticket and consequently access to the sports facility must be in compliance with these Terms and Conditions and with the Code of Conduct, in the versions in force at the time and published on the website [www.juventus.com](http://www.juventus.com), as well as any other provision, rule, code or regulation applicable to those entering the sports facility to watch the match, adopted by Juventus and published from time to time on the website [www.juventus.com](http://www.juventus.com) or posted at the sports facility. Compliance with such provisions is an essential condition for spectators entering and remaining in the sports facility. Failure to comply with the aforementioned provisions will entail the removal of the offender from the sports facility, without the Holder and/or third-party user of the admission ticket being entitled to any compensation and/or reimbursement, as well as the application of the sanctions provided for in the Code of Conduct and any additional legal sanctions, where envisaged.

**11.** Admission Ticket Holders and/or users will be held liable for any damage they cause to the facilities, to personnel and/or to other people present in the sports facility.

**12.** The Admission Ticket Holder and/or ticket user, also in accordance with the Code of Conduct, is required to behave in a manner that does not disturb other spectators and not to perform any acts that flagrantly slander, offend or criticise persons, authorities and public and/or private institutions, as well as the Club and the away team and their respective employees and/or representatives, contractors, security staff, stewards and hostesses, or the away fans. The Club therefore has the right to immediately expel the spectator from the sports facility, and the Admission Ticket Holder and/or user will have no right of claim, for any reason, against Juventus.

**13.** The Admission Ticket Holder and/or user attending the match acknowledges and accepts that photographs and/or audio and video recordings may be taken inside the sports facility and to this end they consent to being photographed, recorded or filmed by Juventus and/or by any of its appointed third parties.

Juventus will have the right to use, modify, alter, transmit, publish, broadcast, transfer and grant under licence, without geographic or time limits, all photographic and/or audio and/or video recordings that include the voice, image, figure and/or portrait of the Admission Ticket Holder and/or user inside the sports facility, with freedom of use for any purpose, in any format or medium used to make the recordings (for example: audio, video, photo, film, multimedia, digital, television shooting, magnetic or any other technological medium, including TV, radio, internet and/or other online network) that is currently known or invented in future.

These recordings may be used, modified, altered, broadcast, published, disseminated, transferred and granted under licence, in all manners, without limitation, for any purpose and aim - for example:

- i. editorial uses in relation to publishing initiatives implemented by the official communication bodies of Juventus (published in any language),
- ii. broadcasting (in any part of the world, live or recorded) of those recordings (alone and/or in other programmes and/or materials) on radio and/or television – public, private and pay-per-view – via the Internet and/or mobile applications, in cinemas and on any other media,
- iii. for archiving purposes,
- iv. for the provision of services offered for any reason to the public,
- v. for use for promo-advertising and commercial purposes,

all in compliance with rights related to dignity, reputation and decorum and within the limits established by regulations in force.

**14.** Use of the admission ticket does not give any right or authorisation to copy or use the trademarks owned by Juventus or by third parties, or to record and copy, broadcast, disseminate or use, in any way, the sounds and/or images of the sports facility and matches.



**15.** *In accordance with Art. 59, section n) of Italian Legislative Decree no. 21/2014, even when purchased off-premises, admission tickets do not qualify for the right of withdrawal envisaged in Art. 52 of that Decree, as they concern leisure-related services which involve a specific performance period or date. Therefore, the price paid for the admission ticket will not be refunded if the purchaser fails to use it.*

**16.** These Terms and Conditions are governed by Italian law and by the Italian Consumer Code, where applicable, as amended and supplemented. Disputes concerning the validity, application, interpretation, execution or termination of these Conditions shall fall under the exclusive and binding jurisdiction of the Court of Turin or the court of the place of residence or address for service of the customer, where the latter qualifies as a consumer under Italian Legislative Decree no. 206/2005, as amended and supplemented. As regards online transactions, the Ticket Holder, providing they qualify as a consumer, has the right to attempt an out-of-court settlement for consumer relations disputes via the procedures pursuant to Part V, Title II-bis of the Italian Consumer Code (ADR – Alternative Dispute Resolution). With reference to possible alternative dispute resolution means, note that a European platform has been established for the online resolution of consumer disputes (the ODR platform). The ODR platform can be accessed at the following address <https://ec.europa.eu/consumers/odr/main>. Via the ODR platform, the Ticket Holder can consult the list of ADR bodies, find the link to the respective websites and begin online procedures to settle their dispute.

Further details about alternative/online dispute resolution procedures may found at the following link: [https://europa.eu/youreurope/business/dealing-with-customers/solving-disputes/online-dispute-resolution/index\\_it.htm](https://europa.eu/youreurope/business/dealing-with-customers/solving-disputes/online-dispute-resolution/index_it.htm).

This is in any case without prejudice to the rights of Ticket Holders to apply to the competent ordinary court for disputes arising from the agreement, whatever the outcome of the out-of-court settlement procedure.

**17.** The personal data of the purchaser and Ticket Holder and/or user will be processed by Juventus Football Club S.p.A., based at Via Druento 175 - 10151 Turin, in the capacity of data controller, also by electronic means, in compliance with applicable regulations on personal data processing and protection, as specified in the Privacy Policy published in the privacy section of the website: <https://www.juventus.com/it/privacy>.

**18.** The Ticket Holder and/or user undertakes to comply with current Covid-19 prevention regulations as well as provisions and specific rules to limit the spread of Covid-19 (Covid-19-Specific Regulations) adopted by Juventus, as published on the website [www.juventus.com](http://www.juventus.com), in compliance with current Anti-Covid-19 Regulations. The latter refers to any law, measure, circular, protocol, guideline in relation to containing and managing Covid-19, issued and/or pending issue by the competent Authorities. Any breach of the prevention rules specified above and/or failure to observe the instructions of stewards in charge of supervising compliance constitutes "Material Conduct" that may be sanctioned and "non-acceptance" measures applied in accordance with the Code of Conduct.