



## GENERAL TERMS AND CONDITIONS OF SEASON PASSES AND SALE OF TEMPORARY PARKING SPACES FOR INDIVIDUAL MATCHES IN JUVENTUS PARKING AREAS

1. All purchases of temporary parking spaces in one of the Juventus Parking Areas are subject to the following conditions. Please read these General Terms and Conditions carefully before making any purchase. By making any purchase you fully accept these General Terms and Conditions.

2. Definitions.

"Club" or "Juventus" is understood as Juventus Football Club S.p.A., tax ID, VAT, and Turin Companies Registry No. 00470470014, with its registered office at Via Druento 175, Turin.

"Website" means the [www.juventus.com](http://www.juventus.com) website.

"App" refers to the application made available by Juventus to purchase the services governed by these General Terms and Conditions;

"Client" or "User" means the person (natural, legal or other legal entity) who, identified through registration with the Website and completion of the Parking purchase request, has requested and signed an order for the temporary use of a parking space within one of the available Parking Areas.

"General Terms and Conditions" means these general terms and conditions for a season pass and sale of parking spaces for individual matches in Juventus Parking Areas that regulate the relationship between Juventus and the Client.

"Allianz Stadium" means the stadium belonging to Juventus located in Turin.

"Parking Area" is the uncovered or underground area, equipped for the temporary parking of cars or motorcycles, delineated by bars/barriers of the entry and exit points, adjacent to the Allianz Stadium.

"Championship Parking" refers to the availability via a season pass of a temporary parking space within the Parking Area for all home matches played by Juventus at the Allianz Stadium in the Serie A Italian Championship.

"Championship Parking Pass" is the season access pass to the Parking Area which is valid only for all Championship home matches released to the Client by Juventus.

"Daily Parking" is the availability of a temporary parking space within the Parking Area for each selected event.

3. By completing the purchase request, accepting these General Terms and Conditions, and paying the price, an agreement is made whereby temporary use of a parking space within the Parking Area is granted, without any obligation for the Club to monitor or guard the vehicle, nor to protect any of the contents therein. The services envisaged under the agreement will be provided only for the home matches identified in the purchase request. During such times, the Parking Area will be in operation starting three (3) hours prior to the start of the match and up to 1 hour afterwards.

4. In particular, the agreement grants, for the times and under the conditions set out below, temporary use of a maximum number of one (1) parking space within the Parking Area - identified in the purchase request - for the parking of vehicles or motorcycles without trailers of any kind, with the exclusion of any other means of transport and also excluding any provision of supervision or monitoring, both of the vehicle as well as the contents therein, during:

- a single Juventus home match in the case of purchase of the Daily Parking.

- home matches of the Serie A Italian Championship played and organised by the Juventus first team in the Football Season in question, in accordance with the calendar - dates and places - established by the National Professional League and its possible changes (expressly excluded therefore are all matches, even if played by the Juventus first team at the Allianz Stadium, not organised by Juventus, such as, for example, finals matches), in the event of purchase of Championship Parking".

5. The Home Match may be played at a time fixed by Lega Nazionale Professionisti Serie A between the date of the so-called advance and that of so-called postponement (according to the "match windows" established by the competition organiser) and those changes will be published promptly by the Club, through its official channels, following the official press release of Lega Nazionale Professionisti Serie A. Changes concerning advancements and postponements relating to each calendar day established and communicated by the competent sports organisations do not give the right to a refund or compensation. Changes outside the "match window" will only give the purchaser the right to reimbursement of the cost of the Daily car pass, subject to the correct and complete implementation of the reimbursement procedure that is periodically indicated on the website [www.juventus.com](http://www.juventus.com).

6. The concession of Championship Parking is subject to possession of a valid season ticket for the Juventus Championship Matches in the same Football Season. Each season pass holder is entitled to a single Championship Parking. The Client acknowledges and agrees that, in the absence of the conditions that allowed for the issuance of the season pass to the stadium, it shall no longer be used and the Client will be required to return to Juventus the Championship Parking Pass which will be cancelled, disabled, or invalidated, without any right to reimbursement, and in any case the client may not be able to use the Championship Parking.

7. In order to purchase Championship Parking and/or Daily Parking on the Website, the User must meet the following requirements: (i) be a natural person over 18 years of age or the legal age required by the Purchaser's State of residence and who is, in any case, capable of acting under Italian law. It is the User's responsibility to ensure that the information provided at the time of the request or order is truthful, accurate and complete. Juventus will not be held liable for orders placed by minors without the authorisation of the parent/person exercising parental responsibility; (ii) be the holder of a registered profile and of the relevant credentials (also "Account") on the Website and/or App; (iii) accept these General Terms and Conditions of Sale and the Parking Rules.

8. In order to purchase Championship Parking and/or Daily Parking on the Website, it is necessary to have a Juventus Account and previously register with the Website and/or App. To register and create an account, the User must fill in the appropriate online registration form on the Site and/or App, entering the personal details requested, in addition to an e-mail address and/or telephone number and a password, accept the Terms and Conditions of Use of the Site and read the disclosure on the Privacy Policy.





9. With reference to the various technical steps to be completed in order to conclude the Contract, the Website enables Clients to follow a guided procedure that allows them to check and validate any data entered and to correct mistakes before the submission of their purchase request in order to conclude the contract. When submitting the Order, the User will be informed that submission implies the obligation to pay the price indicated by clicking on the "complete purchase" button. The various technical stages for submission of the purchase request are summarised below:

I. you can make the purchase by logging in with your credentials, if you have already registered with [www.juventus.com](http://www.juventus.com), otherwise you must first register with the Website. Select the event and press the "continue" button, select the Parking Area and press the "continue" button;

II. at this point, a summary of the data to be confirmed will appear with an indication of the selected parking space and its price, the Account details, the details of the user of the parking space and you will be asked to select the payment method (credit card or Paypal). The Client, before proceeding to the next stage, is required to verify the accuracy of the data entered, the truthfulness of which is the responsibility of the same;

III. before clicking on the "complete purchase" button to proceed with the purchase, the Client must read these Terms and Conditions by pressing the appropriate button, and accept the same by clicking the check box next to the words "I accept the terms and conditions of a season pass and sale of a parking space for individual matches in the Juventus Parking Areas", and specifically accept the clauses prepared by Juventus in accordance with articles 1341 and 1342 of the Civil Code. The Client is aware and accepts that ticking the acceptance box on the Website and/or App and selecting the button constitutes acceptance of the terms and of the type of parking selected by the Client;

IV. lastly, the payment page will open: the Client shall enter his/her payment details and press the "pay" button. The purchase order constitutes an obligation to pay, and by submitting the aforementioned order the Client provides authorisation for the amounts specified in the Contract to be charged to the chosen payment method;

V. payment confirmation (by the interbank circuit);

VI. confirmation that the procedure for purchasing Championship Parking / Daily parking has been completed;

VII. issuing to Client of the e-mail with the order receipt acknowledgement.

10. The prices for use of the Parking space are those indicated on the Website. Prices are quoted in Euros (€) and include Value Added Tax (VAT) in force. Price changes are possible and in this case the Website will be updated with the indication of the new price. The amount will be charged in Euros. Payment of the price must take place on submitting the purchase request, by Visa or Mastercard credit card or Pay Pal. Charging of the total amount due by the Client takes place at the time of transmission of the purchase request. Juventus uses the technology platform of CartaSi S.P.A. for accepting on-line payments. On confirmation of the purchase request on the Website, the transaction data will be transmitted via a secure connection to the authorising entities (banks or companies which issue and/or manage payment cards) in order to request the necessary authorisation from the same. To protect both Juventus as well as the Client, under no circumstances will the credit card information be known to Juventus (the latter only receives an authorisation code which is not associated with the card). An invoicing request must be made when compiling the purchase request.

11. If the Client does not use his or her available parking space, for reasons beyond the control of Juventus, any amounts already paid by the Client will remain in the possession of the Club.

12. Use of the Parking Area is an additional service reserved only to holders of a valid entrance ticket to the Stadium, validly purchased. The Client is responsible for proper use of the Daily Parking and/or Championship Parking and cannot under any circumstances sell it to third parties.

13. The Client is required - taking the maximum measures of caution - to ensure the proper guardianship and use of the Championship Parking Pass, and therefore is responsible for all consequences resulting from the use of the Pass by third parties. Any misuse of the Pass may result in the termination of the agreement, subject to greater damages, with the automatic and immediate withdrawal of the card from anybody found in possession thereof, as well as the cancellation and deactivation thereof.

14. In the event of loss, robbery or theft of the Championship Parking Card, the Client, after showing the theft report or loss report (whichever applies) to Juventus, may apply for a new card, subject to payment of the cost of the replacement card.

15. The Client cannot allocate the parking space for other uses, and may not store objects of any kind there, nor perform any maintenance, repair, or cleaning of his or her vehicle.

16. The Parking Area must be enjoyed with diligence and appropriate conduct, and any damages caused by the Client resulting from improper use, or damages caused by the Client or his or her vehicle will be the responsibility of the Client.

17. Access to the Parking Area is only allowed after exhibiting the Championship Parking Pass or Daily Parking receipt (or confirmation email of the Daily Parking purchased online) at the entrance, along with the ticket to the stadium. The aforementioned entrance tickets to the Parking Area must be displayed on the top of the dashboard so as to be clearly visible through the front windshield for the time the vehicle is parked.

18. The Client shall strictly comply with the Parking Lot Rules in force; the regulations are displayed on the website <https://www.juventus.com/it/allianz-stadium/indicazioni-accessi/regolamenti>. Compliance with the regulations is an indispensable condition for accessing and remaining in the Parking Area. In particular:

- a) the rules governing the circulation of vehicles must be observed in the car park; the driver of the vehicle is required to fully comply with any signs posted in the parking area, any written directions or instructions provided verbally by operators, as well as any applicable laws and regulations;
- b) every parking space must be used exclusively for the parking of one motor vehicle;
- c) when parking, the vehicle must follow the markings on the ground, and it is forbidden to park along the flow lanes. Drivers are required to park in such a way so as not to interfere with other vehicles that are already in the parking area, and they must only occupy one space. If a vehicle takes up two spaces or is parked outside of the designated space, there will be a minimum fee of €40.00, subject to compensation for further damages, with the understanding that parking outside of the areas or surfaces delimited by the signs, or within





the appropriate areas but without a corresponding or visible permit, may result in the movement or locking of the vehicle, which shall be recovered at the expense of the owner;

- d) drivers of vehicles left unattended must leave the vehicle parked locked, with the engine turned off and the brakes fully activated and they should take every necessary safety precaution;
- e) it is prohibited to keep animals in the car, as well as flammable and/or explosive materials, dangerous objects, or items whose presence may result in an invitation for theft;
- f) within the Parking Area refuelling is prohibited, as well as washing the vehicle, performing oil changes, mechanical repairs, vehicle maintenance of any sort, and the loading or unloading and storage of any objects, especially flammable ones;
- g) it is forbidden to park vehicles lacking a valid license plate;
- h) in the P8 underground parking area it is strictly forbidden to access and park vehicles equipped with propulsion gas (LPG) and/or which exceed the maximum height of 2.10 meters.

19. Juventus shall have no obligation as regards the safekeeping of the vehicle, the equipment and accessories, as well as the goods contained therein; therefore, Juventus shall in no way be liable for the theft of vehicles and/or thefts that may involve various accessories and equipment and shall not be liable for any theft that may occur within the Parking Area or for any damage to the vehicles by persons who are not its employees or by objects and animals that are not its property; furthermore, Juventus shall not be held liable for any damages to vehicles, including total loss, which may result from fire, howsoever caused, malicious acts, vandalism, atmospheric events and force majeure in general.

20. In the case of damages due to bumps, collisions, accidents, or acts caused by users within the parking area, the right to damages shall be exercised by the injured party directly against the user causing said damages, with Juventus excluded from any resulting liability; the Club shall not be liable for any damages caused by third parties to parked vehicles.

21. The Client is responsible for any damages he or she causes to the facilities, parking staff and/or third parties and/or third-party vehicles.

22. Juventus shall be entitled to immediately terminate the Championship Parking season pass contract pursuant to article 1456 of the Civil Code due to gross negligence on the part of the Client, as well as to withdraw, cancel, or disable the use of the Championship Parking Pass, with the right to retain the amount of money already paid by the Client as a penalty, without prejudice in any case to the right of Juventus to compensation to any greater damage, as in the following cases:

- in case of misuse or illegal use of the Parking Area on the part of the Client or third-party users of the Championship Parking Pass released by the Client, whether or not authorised thereby;
- in the event that inaccurate personal data has been provided;
- in the event of violations of the prohibition of reselling the Pass, as referred to in Art. 12.

23. Unless otherwise notified, all of the communications relating to this contract shall be made by registered letter with return receipt. For this purpose, communications for Juventus shall be sent to: Juventus FC SpA, Via Druento 175, 10151 Turin - Ticket Office; communications for the Client, instead, shall be sent to the address expressly specified by the Client in the purchase request.

24. The Client acknowledges that the right to withdraw from the Contract pursuant to Article 52 et seq of the Italian Consumer Code is expressly excluded, since the Contract applies to the supply of leisure services pursuant to Article 59 paragraph 1n) of the Italian Consumer Code (Italian Legislative Decree 206/2005, as amended by Italian Legislative Decree 21/2014). There shall be no reimbursement for the price paid for the Parking pass if cancelled by the Client.

25. Purchase of the Parking pass and use of the Parking Area imply, in addition to acceptance by the Client of these General Terms and Conditions of season passes and sale, also acknowledgement and acceptance of the Parking Lot Rules. This rule can be found on the website <https://www.juventus.com/it/allianz-stadium/indicazioni-accessi/regolamenti>. Compliance with these regulations is an indispensable condition for accessing and remaining in the Parking Area.

26. The data communicated by the Client in order to execute the contract are processed in accordance with the provisions of Italian Legislative Decree 196/2003 concerning the Protection of Personal Data. The Data Controller is Juventus F.C. S.p.A. with registered office in Via Druento 175, 10151 – Turin. For further information, please refer to the Privacy Policy of the website at [\[https://www.juventus.com/it/privacy\]](https://www.juventus.com/it/privacy).

27. The Championship Parking Pass may be withdrawn, cancelled, disabled, or its use may be inhibited at any time by Juventus in the cases provided by Law and/or these General Terms and Conditions.

28. These General Terms and Conditions are governed by the Italian Law. Any dispute concerning the validity, execution or interpretation of the contract and its effects shall fall under the jurisdiction of: a) the Court of the Client's place of residence or domicile, if the Client is a consumer and resides or is domiciled in Italy; b) the Court of Turin, for all other cases.

Clients who act as consumers pursuant to legislative decree 206/2005 (consumer code) have the right to attempt an out-of-court settlement of disputes relating to consumer contracts via the procedures pursuant to Part V, Title II bis of the Consumer Code (ADR – Alternative Dispute Resolution). With reference to possible alternative means of dispute settlement, Clients who are acting as consumers in accordance with legislative decree 206/2005 (consumer code) are hereby informed that a European platform has been established for the on-line settlement of consumer disputes (so-called ODR platform). The ODR platform is accessible at <http://ec.europa.eu/consumers/odr/>. Via the ODR platform, Clients can examine the list of ADR bodies, find the link to the website of each of them and start an on-line settlement of their dispute. This is in any case without prejudice to the rights of Clients who are acting as consumers in accordance with legislative decree 206/2005 (consumer code) to apply to the competent ordinary court for disputes arising from these General Terms and Conditions of Sale or from the Contract, whatever the outcome of the out-of-court settlement procedure.

29. For any communication or complaint, the Client may contact Juventus at the following addresses:

Juventus Football Club S.p.A.,  
Via Druento 175, 10151 Turin



Juventus Football Club Spa  
Via Druento 175 – 10151 Torino – Italia | [www.juventus.com](http://www.juventus.com)  
Contact Center 011.45.30.486  
Capitale Sociale 11.406.986,56 € interamente versato  
Registro Imprese, Codice Fiscale e Partita IVA 00470470014 - REA 394963





To request information, send communications or submit complaints, contact the Juventus Customer Service free of charge by accessing the "Contact" section of the Website.

30. Juventus reserves the right to update, amend and/or supplement these General Terms and Conditions for reasons imposed by regulatory changes or for other reasons relating to the management of parking spaces. Any changes made by Juventus to the General Terms and Conditions will be available on the Website.

#### **REGULATIONS GOVERNING THE RIGHT OF WITHDRAWAL**

In compliance with the provisions of Art. 59 paragraph 1n) of the Consumer Code (Italian Legislative Decree 206/2005 as amended by Italian Legislative Decree 21/2014), this sale does not envisage the right of withdrawal, being an ancillary service to the stadium entrance ticket and therefore, as stated in paragraph n), concerning: provision of leisure services, which the supplier undertakes to provide on a given date or within a given period. There shall be no reimbursement for the price paid, if cancelled by the purchaser.



Juventus Football Club Spa  
Via Druento 175 – 10151 Torino – Italia | [www.juventus.com](http://www.juventus.com)  
Contact Center 011.45.30.486  
Capitale Sociale 11.406.986,56 € interamente versato  
Registro Imprese, Codice Fiscale e Partita IVA 00470470014 - REA 394963





## JUVENTUS FOOTBALL CLUB

### Parking Lot Rules

1. Accessing the parking lot with the vehicle implies acceptance of these rules.
2. Vehicle owners are allowed to access the parking lot only if they exhibit the one-day coupon and/or seasonal parking card at the entrance, along with the ticket to the stadium. The above-mentioned coupon and/or parking card must be exhibited in clear view through the front windscreen on the surface of the dashboard while the vehicle is parked.
3. Use of the parking lot is an ancillary service reserved only to legitimate owners of a valid ticket to the stadium and, therefore, the latter must be exhibited and can be used only for home matches played and organised by the First Team of Juventus in the Juventus Stadium, based on the calendar - dates and venues - established by Lega Nazionale Professionisti and/or UEFA (and any variations to the fixtures). During such matches, the parking lot is open to access by users 3 (three) hours before the match up to 1 (one) hour after the end of the match.
4. Every single coupon and/or parking card entitles the owner to temporarily occupy a single car space (marked or unmarked, depending on the ticket and/or instructions given by staff in charge) inside the parking lot with his/her vehicle during Juventus matches, with the exclusion of any surveillance and custody provided by Juventus for the vehicles and their contents.
5. The user cannot use the car space for other purposes, cannot deposit items of any kind nor conduct maintenance, repairs or clean his/her vehicle.
6. The parking lot must be used with diligence and accuracy; any damage caused by the vehicle owner due to improper use or hazards caused by his/her vehicle will be charged to the latter.
7. In order to allow the efficient performance of all parking operations, the user is required to follow any instructions or comply with requests made by Juventus staff in charge.
8. The user is required to park his/her vehicle in the car spaces clearly outlined by the stripes and to follow the signs inside the parking lot, including those for car space reserved to disabled persons. In particular:
  - a) the driver is required to diligently follow the signs posted in the parking lot, any written instruction signs or verbally given by operators, and all provisions of law and regulations;
  - b) every car space must be used only to park one motor vehicle, or rather, cars or motorcycles without trailers of any kind, with the exclusion of any other means of transportation;
  - c) when parking, the vehicle must follow the markings on the ground, and it is forbidden to park along the flow lanes. Drivers are required to park in such a way so as not to interfere with other vehicles that are already in the parking area, and they must only occupy one space. If a vehicle takes up two spaces or is parked outside of the designated space, there will be a minimum fee of €40.00, subject to compensation for further damages, with the understanding that parking outside of the areas or surfaces delimited by the signs, or within the appropriate areas but without a corresponding or visible permit, may result in the movement or locking of the vehicle, which shall be recovered at the expense of the owner;
  - d) the driver of a parked vehicle is required to park the car with the engine off, brakes engaged, closed, and adopt all safety and precautionary measures;
  - e) it is forbidden to leave animals, flammable and/or explosive material, hazardous items or items whose presence may attract theft attempts inside the parked vehicle;
  - f) it is forbidden to refuel or wash a vehicle, change the oil, perform mechanical repairs or maintenance of any kind, unload and deposit items of any kind, especially if flammable, inside the parking lot.
9. Vehicle circulation within the parking lot must be kept below the maximum speed of 5 km/hour; it is also strictly forbidden:
  - a) to use fire and open lights;
  - b) to park vehicles with a fuel leak, or that display other defects that would damage the parking lot;
  - c) to park a vehicle that does not have a valid license plate or authorised replacement plate, without the specific consent of Juventus;
  - d) to park the vehicle in transit areas and in front of exits;
  - e) to access and park vehicles that run on gas propulsion (LPG) without a safety system compliant with ECE/ONU 67-01 regulation and/or that exceed the maximum height of 2.20 meters in the P8 underground parking area.
10. Juventus shall have no obligation as regards the safekeeping of vehicles, their equipment and accessories, as well as the goods contained therein; therefore, Juventus shall in no way be liable for the theft of vehicles and/or thefts that may involve various accessories and equipment and shall not be liable for any theft that may occur within the parking area or for any damage to the vehicles by persons who are not its employees or by objects and animals that are not its property; furthermore, Juventus shall not be held liable for any damages to vehicles, including total loss, which may result from fire, howsoever caused, malicious acts, vandalism, atmospheric events and force majeure in general.
11. In the case of damages due to bumps, collisions, accidents, or acts caused by users within the parking area, the right to damages shall be exercised by the injured party directly against the user causing said damages, with Juventus excluded from any resulting liability; Juventus shall not be held liable for any damages caused by third parties to parked vehicles.
12. The user is responsible for any damage caused by it and/or by its car to facilities, parking lot staff and/or third parties and/or third vehicles.
13. Please note that the stadium features a video-surveillance system that records taped footage of its adjacent parking lots. Juventus F.C. S.p.A. is the Data Controller of the video-surveillance images. For more information on the processing of the data carried out by Juventus, please refer to the specific information published in the privacy section of the Juventus website: <https://www.juventus.com/it/privacy>.
14. In case the parking card is lost, stolen or removed, the card holder must immediately report it to the competent authorities. The card holder can apply for a new card upon exhibition of the filed report and payment of the fee for a replacement card.

