



CONDITIONS OF SALE AND USE OF TICKETS FOR INDIVIDUAL MATCHES

1. Tickets for individual matches are issued by Juventus Football Club S.p.A., event organiser, with head offices in Turin in Via Druento 175 – 10151 Turin, VAT no. 00470470014.

2. Tickets are non-transferable and entitle holders to watch, from the seats allocated to the tickets, Home Matches (hereafter also known as "sports event" or "event") of the First Team of Juventus Football Club S.p.A. ("Club" or "Juventus") in the competitions to which tickets refer, in accordance with the match schedules, dates, times and venues established by the competition organiser, subject to any possible changes.

The ticket purchaser recognises and accepts that the Home Match may be played at a time fixed by Lega Nazionale Professionisti Serie A between the date of the so-called advance and that of so-called postponement (according to the "match windows" established by the competition organiser) and those changes will be published promptly by the Club, through its official channels, following the official press release of Lega Nazionale Professionisti Serie A. Changes concerning advancements and postponements relating to each calendar day established and communicated by the competent sports organisations do not give the right to a refund or compensation. Changes outside the "match window" will only give the purchaser the right to reimbursement of the cost of the ticket, subject to the correct and complete implementation of the reimbursement procedure that is periodically indicated on the website www.juventus.com.

3. The purchase and use of tickets requires the review and acceptance of these conditions of sale and use of tickets for the individual matches (hereafter "Terms and Conditions"), of the Code Regulating the Sale of Tickets to football events applied by Juventus FC S.p.A. (hereafter "Code of Conduct"), and the Stadium Regulation, in the versions in effect at the time, which are published on the website www.juventus.com.

4. The ticket is named: the "Ticket Holder" is the person who, duly identified, obtains the issuance of the ticket in their name.

5. The Ticket Holder may not use the ticket for trading and/or speculative purposes or put on sale or resell their seat, even as part of a complementary service/product offering, including even just some of the services, to be sold, resold or transferred to third parties. Therefore, any ticket touting, sale or purchase of the ticket through unofficial channels or online sale platforms that fuel the *secondary ticketing* phenomenon (by way of example but not limited to: Ticket4football, Ticketbis, Viagogo, etc.) is expressly prohibited. Juventus reserves the right to take action, in order to protect its interests, against the Holder and/or user and/or anyone who has provided the ticket in breach of this article and will have the right, at its sole discretion, to prohibit access to the Stadium, with automatic and immediate recalling of the ticket from anyone in possession of it, without the right to reimbursement or compensation, and without prejudice to additional losses that may be suffered.

6. If the ticket is used by a person other than the Ticket Holder, the change of holder, where permitted, must be reported via the Club's online system. The change of holder is immediately effective except in the event of malfunctioning of the Internet connection giving access to the website or other causes for which Juventus cannot be held responsible. Tickets may not be transferred and therefore the names cannot be changed, for purposes of sale and/or resale which are specifically prohibited pursuant to the preceding art. 5, and the right to transfer tickets is subject to restrictions which may be imposed at the time by the competent administrative authorities and/or by Juventus. Any unauthorised sale of tickets, or transfer not carried out through the name change procedure, constitutes illegal use. Tickets transferred illegally are cancelled or otherwise unusable if used by persons other than their Holders.

Juventus reserves the right to refuse the change of name on free tickets and/or those tickets that have been purchased or issued by virtue of a particular right of pre-emption or by persons entitled to enjoy a special rate.

7. Tickets may only be purchased via authorised sales channels (physical or online), and in accordance with the procedures established by the Club. Juventus declines responsibility for losses or damages suffered by persons purchasing tickets via channels other than the authorised channels.

8. Entry to the stadium without a valid ticket and/or with a ticket bearing a name not corresponding to your identity is prohibited. It is also prohibited to enter into different sectors from the sector indicated on the ticket. To access the Stadium, the Holder must submit a legible paper copy of the ticket and his/her valid identity document. The steward staff allocated to the sports facilities will verify, in compliance with the requirements, that the name on the ticket matches the name of the person submitting that ticket, as identified through his/her identity document, and entry may be denied to persons who do not have the aforementioned documents or in case of discrepancies. Furthermore, access to the sport facilities may involve mandatory personal and safety searches of the person concerned and on his/her bags and other belongings he/she is carrying along, with the sole aim of preventing anyone from carrying illegal objects or illegal substances inside the stadium, which are prohibited or which encourage or provoke acts of violence. The Holder expressly agrees to be subject to such checks.

9. Reduced-price and free tickets (under 16, disabled, etc.) are issued until all available seats allocated by the Club have been filled. Minors aged under 14 may not enter the stadium unless they are accompanied by an adult; they must in any case hold a ticket entitling them to the seat in the sector to which the ticket refers.

10. The ticket may not be issued or may be withdrawn or made unusable:

(i) if the IT system indicated in the Decree of the Minister of the Interior dated 15 August 2009, ascertains "impeding reasons", i.e.:





(ii) individuals who are subject to a ban on accessing sports events, or one of the measures envisaged by Italian Law No. 1423 of 27/12/56 (so-called prevention measures), or

(iii) individuals who have been convicted, even at first instance, for crimes related to sports events in stadiums.

(iv) in the other cases provided by the law or applicable provisions.

The impeding reasons are verified by sending personal data to the police headquarters, by the methods indicated by Decree of the Minister of the Interior dated 15 August 2009, including the data protection security measures.

Furthermore, the ticket is cancelled or otherwise made unusable if the Holder or user is a person not authorised to enter sports facilities in accordance with Italian Law no. 41/2007, or if it is used by a person other than the Holder or in the event of violations of the Stadium Regulation published on the website www.juventus.com and affixed at the Allianz Stadium or the Code of Conduct published on the website www.juventus.com. The purchaser and/or Holder, or user, are informed and acknowledge that use of the ticket is conditional upon the approval of the Club, as regulated in the Code of Conduct.

The aforementioned restrictions will apply automatically, without entitlement to refund or compensation for unused tickets.

11. For matches deemed to be "at risk", the public safety authorities may order prohibitions and/or restrictions on the sale and issuance of tickets.

12. As provided under the rules of Lega Nazionale Professionisti Serie A – F.I.G.C., if a match is abandoned after the beginning of the second half, the ticket will not be valid for the rescheduled match.

If the sector of the stadium in which the Holder's seat is located is closed, the Holder - provided that he/she has not contributed to causing the liability, even objective, of the Club - will be entitled to a refund of the price, except where the Club provides a replacement ticket stub to watch the match in another sector of the stadium.

If the authorities require the match to be played at a neutral ground or behind closed doors, the Holder - provided that he/she has not contributed to causing the liability, even objective, of the Club - will be entitled to a refund of the price or, at his/her choice, to a replacement ticket stub to watch the match in the other stadium (subject to availability).

Except in the case of culpable breach by the Club, any compensation for damages and travel expenses is excluded, even where the authorities require the match to be played on neutral ground; entry tickets are charged to the purchasers.

The Club may assign a different seat from that indicated on the ticket for reasons of force majeure, act of God, public order, safety, works in progress or at the order of the Public Safety Authority, Lega Nazionale Professionisti, Osservatorio, CASMS or any other competent body. In that circumstance, the assigned seat will be of equal or greater value than the one purchased.

If a refund is to be provided, the only accepted methods will be those communicated at the time on the Club's official website, subject to applying the legislation applicable at the time.

13. The Ticket must be used and therefore the Stadium must be accessed in conformity with these Terms and Conditions, the provisions of the Stadium Regulation (hereafter "Regulation") and the Code of Conduct, in the versions in force at the time, which are affixed inside the stadium and on the website www.juventus.com, as well as any other provision, rule, code or regulation applicable to those entering the stadium to watch the match, adopted by Juventus and published from time to time on the website www.juventus.com or at the stadium. Compliance with such provisions is an indispensable requirement for spectators to enter and stay inside the stadium. Failure to comply with the aforementioned provisions will result in the immediate termination of the contract, with the consequent removal of the offender from the stadium, without the Holder and/or third-party user of the ticket being entitled to any compensation and/or reimbursement for improperly used tickets, and shall be subject to the fines stipulated in the Regulations and/or in the Code of Conduct and any additional legal sanctions, where required.

14. Ticket Holders and/or users will be held liable for any damage they cause to the stadium, to personnel and/or to other people present in the stadium.

15. Ticket Holders and/or users attending matches acknowledge that photographic and video content may be captured inside the stadium and they consent to being photographed or filmed by Juventus, and/or third parties appointed by the latter, which shall be entitled to use, broadcast, publish, disseminate or license, without restrictions on place or time and without the obligation to pay money or any other form of consideration, their voice and image in live or recorded video, with the freedom to use any medium to depict images and performances including audio, video, photo, film, multimedia, digital media, television footage, magnetic media or any other technology currently known (including TV, Internet and/or other electronic networks) or invented in future, for editorial purposes in relation to publishing activities carried out by the Club's official communication media (in any language), for broadcasting on public, private and paid television networks, on the Internet, on mobile applications, in cinemas or on any other means of communication, for archiving purposes, to provide the services offered in any guise to the public and for promotional/advertising purposes, on the condition that all rights relating to honour and reputation are respected.

16. The use of the ticket does not determine any right or authorisation to copy or use the trademarks owned by Juventus or by third parties, or to record and copy, transfer, disseminate or use, in any way, the sounds and/or images of the stadium and home matches.





17. In accordance with Art. 59, section n) of Italian Legislative Decree no. 21/2014, even when purchased off-premises, tickets do not qualify for the right of withdrawal provided under Art. 52 of that Decree, as they concern leisure-related services which involve a specific period or date of performance. Therefore, the price paid for the ticket will not be refunded, if the purchaser waives the right to use it.

. These Terms and Conditions are governed by Italian law and by the Italian Consumer Code, where applicable, as amended and supplemented. Disputes concerning the validity, application, interpretation, performance or termination of these Conditions shall fall under the exclusive and binding jurisdiction of the Court of Turin or the court of the place of residence or elective domicile of the customer, where the latter qualifies as a consumer under Italian Legislative Decree no. 206/2005 as amended and supplemented.

19. The personal data of the ticket purchaser and Holder and/or user will be processed by Juventus Football Club S.p.A., based in Via Druento 175 - 10151 Turin, in the capacity of data controller, even using electronic tools, in respect of applicable regulations on personal data processing and protection, according to what is specified in the privacy policy published in the privacy section of the website: <https://www.juventus.com/it/privacy>.

20. The Holder and/or user of the ticket agrees to comply with the legislation in force on the prevention and containment of Covid-19, as well as the specific provisions and rules aimed at containing the spread of Covid-19 (Specific Covid Regulations -19) adopted periodically by Juventus and published on the website www.juventus.com. Any breach of the prevention rules listed above and/or failure to respect the instructions of the stewards in charge of supervising respect of the same constitutes "Relevant Conduct" that may be sanctioned with the "institution of approval" in accordance with the Code of Conduct.

