

SALE CONDITIONS FOR TICKETS TO SINGLE MATCHES

- 1.** Tickets are assigned by name and entitle the holder to watch a Home match of the First Team of Juventus Football Club S.p.A. (hereinafter the "Company" or "Juventus") in the assigned seat for the competition to which the ticket refers, in accordance with the calendar, dates, time and place established by the organiser of the competition, and depending on any variations, whatever their cause. Variations to the date, time or place of the match, therefore, will not entitle the holder to a refund, nor to compensation of sorts, except for the instances regulated by the following article 4.
- 2.** The holder is forbidden to sell and/or speculate on the ticket, sell his/her seat, transfer the ticket to third parties (including through on-line sale platforms, such as Ticket4football, Ticketbis, Viagogo, etc.), even as part of an offer of complementary products and/or services, unless previously authorised by Juventus.
- 3.** If the ticket is used by a person other than the holder, the holder must notify Juventus of the name change through the Company's website, www.juventus.com, immediately, except for malfunction of the internet connection to the website or other acts of God that are not attributable to Juventus. The right to transfer the title, albeit not for marketing purposes and/or resale of the seat, at any rate is subject to the restrictions imposed from time to time by the competent administrative authorities and/or Juventus.
Juventus is entitled to reject the name change on tickets that have been purchased with special pre-emption rights or by subjects who are entitled to enjoy a special discount.
- 4.** As envisaged by the rules of the Lega Nazionale Professionisti Serie A – F.I.G.C., in the event that matches are suspended after the beginning of the second half, the ticket will not be valid for attending the rescheduled match. Any home ban, as well as the obligation to play matches without the public and/or the closing of sectors and/or a home stadium disqualification and matches rescheduled on neutral ground, established by law or by order of public or sport authorities, will not entail the right to refunds. Travel costs in the latter cases will be borne by the season pass holder. The above without prejudice to direct culpability judicially decreed of the Company.
- 5.** The ticket must be purchased only through authorised sales channels, whether an actual ticket office or on-line, and in compliance with the procedures established by the Company. Juventus is not liable for any prejudice or damage possibly incurred by persons who purchase the ticket through other, unauthorised sales points.
- 6.** Juventus is entitled not to provide the service or permanently interrupt its provision to holders and/or third users and to anyone who has made the ticket available and/or benefited of it in breach of these Sale Conditions, without thereby giving rise to the right of a total or partial refund of the price.
- 7.** Discounted or free tickets (under 16, handicapped persons, etc.) are issued for a limited number of seats established by the Company.
- 8.** Discounted tickets may be denied, revoked or rendered void at any rate, for the same reasons for which the Supporter Card (as defined by Directive of the Ministry of the Interior of 14/08/2009 no. 555/OP/0002448/2009II/CNIMS) may be denied, revoked or rendered void; under no circumstances will the service be provided or the ticket be purchasable and/or usable by persons who have been banned from sport venues, pursuant to Law no. 41/2007. The above-mentioned restrictions will apply automatically without entitlement to receive a refund or compensation for the unused ticket.
- 9.** Tickets will be issued to subjects residing in the region of the away team only if in possession of a valid Supporter Card. If the subject residing in the region of the away team does not have a Supporter Card, the ticket will not be issued or will be cancelled, disabled or invalidated, without right to a refund.
- 10.** Use of the ticket and therefore access to the stadium must take place in accordance with the Stadium Rules in their latest applicable version. The Rules are posted inside the stadium and on www.juventus.com – tickets section. Compliance with such rules is a requirement to enter and stay among the other spectators inside the sport facility. The ticket user is liable for any damage caused to the stadium, to staff and/or other spectators attending the match.
- 11.** If the holder does not use the ticket for reasons that are independent of the will of Juventus, he/she will not be entitled to a refund.
- 12. In compliance with the specifications of Article 7 of Italian Legislative Decree 185/99, this sale does not make provisions for a right of withdrawal, seeing as the service provided is leisure, for which the provider agrees to provide the service on a given date and at a set time. As such, the sale conditions do not provide for a refund of the price of the paid ticket in the event of the buyer's waiver.**
- 13.** These Sale Conditions are regulated by Italian Law and by the Consumer Code, wherever applicable, and its subsequent amendments and integrations. Any dispute concerning the validity, application, interpretation, execution and termination of these Conditions will be referred to exclusively and unwaiverably to the Court of Turin, or rather, the Court of the place of residence or elective domicile of the customer, if qualified as a consumer, pursuant to Italian Legislative Decree no. 206/2005 and its subsequent amendments and integrations.

PRIVACY POLICY STATEMENT

Pursuant to Article 13 of Italian Legislative Decree 196/03 'Personal Data Protection Code', we wish to inform you that the personal data disclosed to and collected by us will be used according to law and principles of fairness and kept on file for the time strictly necessary for its processing, only for the purpose of providing the ticket sale service and annexed operational and administrative requirements.

Disclosure of the personal data required for the above purpose is compulsory. Refusal to provide the data will entail the impossibility of benefiting of the service.

The personal data collected will be communicated to Lottomatica Italia Servizi S.p.A. to process sale of the tickets.

Joint Data Controllers are Juventus F.C. S.p.A. and Lottomatica Italia Servizi S.p.A..

Reference entity of the treatment designated by Juventus FC S.p.A. is the Manager temporarily responsible of the Commercial Office appointed by the entity in charge for checking of the concerned person in case the rights under article 7 are exercised, to whom the concerned person can address to by writing to the following mailing address: Corso Galileo Ferraris 32, 10128 - Turin.

Further information on the processing procedure, names of staff, as well as the terms for exercising your rights can be obtained by writing to Juventus F.C. S.p.A., Corso Galileo Ferraris 32, 10128 Turin.